



Understanding the 2025 Water Rates

At the board meeting held October 28, 2024, the Board of Directors approved a rate increase, effective April 1, 2025. We understand that no one enjoys receiving news of increased rates and the Board and management of Leavenworth Waterworks wants to provide customers with as much information as possible.

Background:

- Leavenworth Waterworks operates both the North and South Treatment Plants simultaneously to provide water to the City of Leavenworth and surrounding areas.
- A *Planning and Value Engineering Study* was completed in 2023 by an engineering firm to review current operations at both plants.
- After receiving results of the study and reviewing options, the Board of Directors voted on the critical improvements needed.

Why the increase:

- Due to the degradation of the Missouri River, the North Plant will not be a viable option for water intake in the future.
- Leavenworth Waterworks treatment system needs approximately \$50 million in vital improvements to keep running efficiently, and to meet regulatory requirements as well as future demand.
- Inflationary pressure on costs of outside services, materials, and labor have increased.
- Postponing improvements may cause service disruptions, impact public safety, and cost more.
- Additional revenue is required in order to adequately finance projects and meet reserve and debt service requirements.

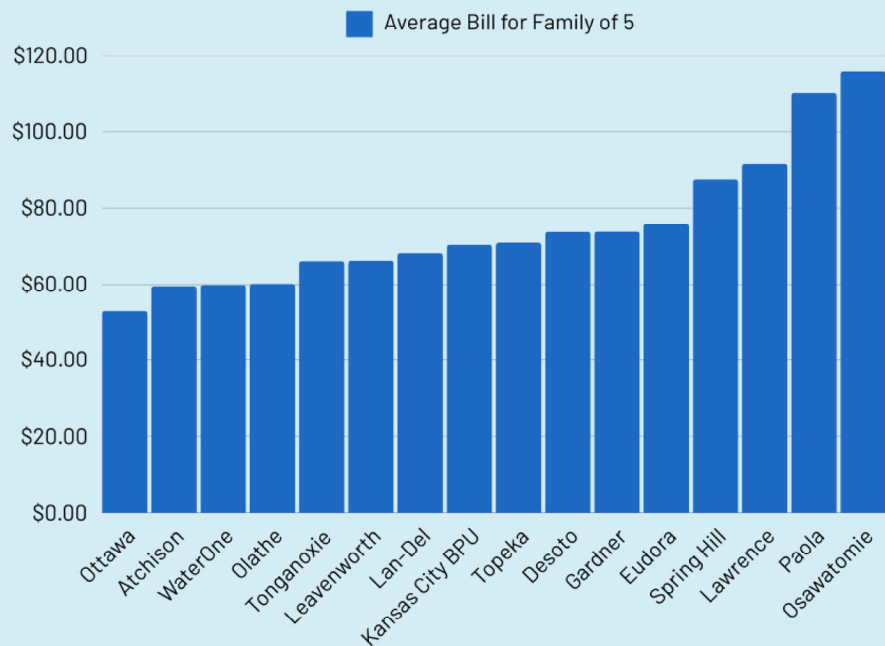
Impact on Customers:

- The **average** residential customer's water portion of their bill will increase **approximately** \$9 a month, beginning in April 2025.*

*will vary depending on usage

Competitive Rates:

- LWW rates remain competitive with other surrounding water utilities. The chart below compares the average water bill, based on usage of 10 CCF, typical of a family of five, excluding fees and taxes**.



**Based on 7,480 Gallons Billable Water Usage
748 Gallons = 1 CCF

What is LWW doing to help?

- Leavenworth Waterworks continues working to reduce spending, increase efficiencies, and improve overall customer service.
- Leavenworth Waterworks actively reviews and applies for other funding opportunities including various grants and loans with reduced rates.